WTO TFA Art. 7.6 - Time Release Study -

WCO's implementation guidelines

WORLD CUSTOMS ORGANIZATION
ORGANISATION MONDIALE DES DOUANES

Mercator Programme
A Navigational Map for Trade Facilitation

TO MEASURE IS TO KNOW

TIME RELEASE STUDY

Time Release Study Guide

CUSTOMS INTERNATIONAL BENCHMARKING

BENCHMARKING MANUAL
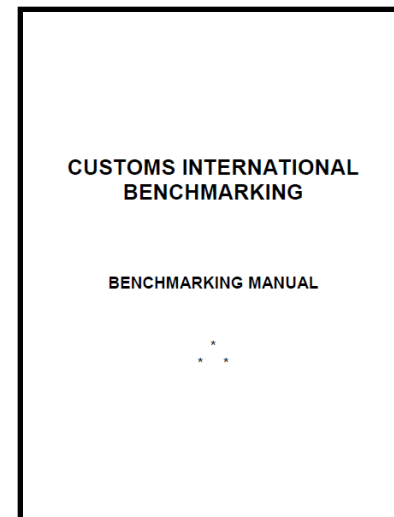
Customs International Benchmarking Manual

Time Release Study Guide

➢ Provides detailed methodology and guidance on design and implementation of a time release study

Use of the Time Release Study

✓ TFA Article 7.6

✓ Diagnostic tool (identify baseline results, identify bottlenecks)

✓ Monitoring tool (monitor progress, monitor introduction of new practices and procedures, i.e. Authorized Economic Operators and the progress of facilitation)

✓ Performance measurement tool

✓ Needs to include all relevant stakeholders (border agencies, the private sector and others)

6. Establishment and Publication of Average Release Times

6.1 Members are encouraged to measure and publish their average release time of goods periodically and in a consistent manner, using tools such as, *inter alia*, the Time Release Study of the World Customs Organization (referred to in this Agreement as the "WCO").

Time Release Study Guide, version 3.0

- ➤ What is TRS
- ➤ Objectives and the important features of the TRS
- ➤ Strategic considerations or benefits
- ➤ Overview of the TRS Methodology:
  - ➤ Phase I – Preparation of the Study
  - ➤ Phase II – Collection and Recording of Data
  - ➤ Phase III – Analysis of Data and Conclusions
  - ➤ Phase IV – Monitoring and Evaluation
- ➤ Appendices:
  - ➤ Challenges and way forward
  - ➤ The TRS within a country environment
  - ➤ The TRS within an international/regional environment
  - ➤ A basic guide to the use of the WCO TRS online software
  - ➤ Model final report format
  - ➤ Model follow-up national action plan for implementation of the TRS recommendations
  - ➤ Model press release
  - ➤ Members' experiences

Customs International Benchmarking Manual

➢ Guidance to Customs for improving their efficiency and effectiveness by comparing procedures or processes with the same or similar procedures or processes carried out by others. This would then assist Customs in identifying and implementing best practice.

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